



Amherst Emergency Operations Center

4220 Bailey Avenue • Amherst, New York 14226
amhersteoc@apdny.org • www.amherst.ny.us



Town Department Status Information (COVID-19)

Date Prepared: 07/17/2020

Town Hall business is still being conducted by appointment only.
General hours of operation 9:00 am - 2:00 pm* (See individual departments for varying hours)
General Information call 716-631-7013 or 716-631-7032

Town Hall	716-631-7021
Assessor's Office	716-631-7038 <ul style="list-style-type: none">Please phone or email for all appointments (email addresses can be found on the town website). Appointments are required to see a staff member, walk-ins are not permitted.Exemption renewals will begin October 1st. More information to follow on our process for the 2020-2021 cycle. Please watch the news media and the town website for more information.
Attorneys Office	716-631-7030 <p>Phone or email for an appointment (email addresses can be found on the town website) An appointment is mandatory to speak to a member of the attorney's office. No walk ins permitted.</p>



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Community Development	716-631-7082
Building Department	716-631-7080 Hours of Operation: 8:00 am - 4:00 pm Visit town website for information for all contractors currently working or requesting to work.
Human Resources	716-631-7025
Planning Department	716-631-7051
Purchasing Contracts Bids	716-631-7007 Hours of Operation: 8:00am - 4:00pm * Offices are closed to the public, but appointments can be setup by calling ahead of time. Most issues can be handled by phone or email. * Bids should be dropped off in the bid box in the Town Hall rotunda. * Bid openings are closed to the public and will be live streamed on the Town's website



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Town Clerk

716-631-7021

Appointment only at this time. Most matters can be handled online or by phone.

Town Court

716-689-4200

Open to the public Monday thru Friday
Hours of Operation: 8:30 am - 3:00 pm
No Appointment Necessary

Highway Department

716-631-7117

Appointment only at this time. Call to make an appointment or to speak with a specific employee.

🚧 The highway department is allowing residents to drop off metal items, electronics and concrete between 7:00 am - 3:30 pm, seven days a week. All residents MUST have a valid ID showing Amherst residency (which includes the Village of Williamsville). Prior to dropping off items, the resident must stop dispatch office's outside window.



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Senior Services

Phone 636-3050. Call for assistance
The center is closed to the public

☀️ If you or someone you know (over the age of 60) is in need of a home delivered meal, please contact

☀️ NY CONNECTS at 858-8526.

☀️ If you would like a Care Call made to you, please call the center at 636-3050 between 8:30am-12:30pm Monday-Friday . We can have a staff person or volunteer, depending on the request, reach out to you to see how you are and to see if there is anything you need that we can assist with.

☀️ To learn more about our virtual classes and POP UPS, please consider getting on our email list, if you haven't already done so, so you can receive regular updates regarding senior center news, updates on POP UP classes and events, and other pertinent information. To do so, please contact our PR Coordinator Christina Yensan at cyensan@amherst.ny.us and let her know you would like to be on our email list.





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Youth & Recreation Services

****UPDATED**

716- 631-7132

⚽ The Youth & Recreation offices are closed to the public, but may be accessed by appointment. Call and leave a message, someone will return your call.

☀️ Town playgrounds are open. Please practice social distancing, wear a mask and wash your hands after using equipment.

🚫 Park bathrooms are closed.

The Clearfield and North Forest Pools are open by reservation only. Visit www.amherstyouthandrec.org or call the office for information.

🎨 The Northtown Center is open for private rentals only. Visit www.amherstyouthandrec.org for more information.